

DATA SHEET

Consulting Services

Ciena Services

The Consult and Design Services Suite offers flexible resources and expertise to drive the very best performance from your network. Whether you're looking to optimize or upgrade your network to next-generation technology, design a new application, or build new infrastructure, these services leverage our subject-matter experts to provide strategic analyses and customized solutions that address your specific needs and challenges.

Consulting Services

Consulting Services enable you to leverage our professional resources, in-depth technical networking knowledge, and best-practice methodologies to add value to your operation through a variety of project roles. We provide a range of specialized skill sets that can be leveraged remotely or on-site. Consulting Services include:

- Program Management
- Operations, Administration, and Maintenance Solutions
- Network Solutions
- Solution Acceptance
- Technology Introduction
- Customized Consulting

Features and Benefits

- Overcomes the learning curve by leveraging Ciena's expertise and experience in complex areas
- Adopts a right-first-time approach where speed and momentum are key to providing rapid time to market
- Gains immediate on-site access to expertise with a local understanding of your network and operational challenges
- Improves operational efficiency by adopting field-proven Methods of Procedure and best practices, and up-skilling through on-the-job training in your operational environment
- Maximizes the efficiency of network downtime during major network events, with on-site experts to deal with any unexpected issues